Styles House TMO November 2013

## Styles House

TMO Goes live Monday 6<sup>th</sup> January 2014!

New TMO Manager

We are delighted to introduce Maria McKeever, our newly appointed TMO Manager for Styles House.

She has worked within Social Housing for over 14 years; and her previous role was as an Area Housing Manager working for a large Housing Association.

Maria is most impressed by the level of commitment and pride residents of Styles House have in the estate.





### Come & Meet Maria!

I would really like to meet the residents of Styles House to introduce myself personally and discuss any issues or ideas that you have for the Estate. Please do come and meet me on;

Tuesday 26th November 2013 between 6pm & 8pm

I am here to help with;

- ◆ Day to repairs service
- ◆ Tenancy management
- ◆ Gardening
- ◆ Cleaning of estate and blocks
- ◆ Communal window cleaning
- ◆ Garage and shed management
- ◆ Rent collection and arrears control



# Help us to get the most from our repairs budget

Please report any outstanding or current repairs to the council now so that Southwark will undertake the work and be responsible for the cost of the repair. This will mean less pressure on the Styles House budget and more money for improvements in the future.

#### CARETAKER & REPAIRS SERVICE

We are currently recruiting for an excellent cleaning and grounds maintenance service as well as seeking a handy man and repairs service. These will be in place prior to the Go live date. We will keep you posted....

Report your repairs to Southwark before January 2014!

Report repairs by;

repairs@southwark.gov.uk

Phone: 0800 952 4444

#### Have you joined the TMO yet?

We are seeking to increase TMO membership. All residents are welcome to join and can then benefit from having a say on TMO Business!

