Styles House TMO Board Meeting minutes 21st November 2018 TMO Meeting Room

Present:, Linda McLaughlin TMO Manager	Apologies: Boyd Walters (BW)
(LMcl), Philippe Cheri, Barbara Sweet (BS),	
Mark Wraith Minute Taker (MW), Kathy	
Archbold (KA), Zoe Kennedy (ZK))Alethea	
Dougall, LBS (AD), Ursa Deneflee (UD)	

AGREED ACTION from previous meeting

NAME	ТАЅК	Due date
Boyd/Ursa	Asset list - BW and UD to update the Asset Register.	January 2018
Linda	Consultation meeting on gates held on 25/7/18 and consultation	ongoing
	form delivered to residents who were unable to attend.	
Linda	letter to LBS re fire safety risk report, council carrying out a review	On hold until end
	and going to cabinet in June.	of LBS review
Zoe/Philippe	Continuance Ballot – will take place in January 2019.	January 2019
Linda	Quote received an approved. Alarm to be serviced and extended to meeting room	October 2017
Linda	Linda to look for more electrical contractors	October 2018
Linda	Shed – carry out shed survey and open waiting list to residents	By end March 2019
Linda	Appoint contractor to complete office testing - Done	Completed
Linda/Ursa	Discuss insurance implications re scaffold	October 2018
Linda	Bank account with debit card - Linda had spoken to Alex and was to put in writing to Alethea	Ongoing
Linda	Bike storage	Outstanding
Linda	Financial responsibility for repairs – Linda to ask LBS to reduce this to £500	November 2018
Board	Review Esskay cleaning contract	November 2018
Zoe/Linda	Set up GDPR subgroup	November 2018
Linda	NFTMO awards – query nomination process with LBS	COMPLETED
Linda	Shutters – Linda to raise order for improvement work, - done	September 2018
Linda	Discuss monthly invoicing with JMB - done	September 2018
Linda	Maintenance report Include graph/information on expenditure Done	September 2018
Linda	£50 donation Celia Hammond Trust Done	October 2018
Alethea	Provide details of bank TMOs use Done	October 2018
Linda	Consultation – discuss with LBS requirements Done	September 2018
Alethea	Will check if TMO can update joint tenants	

2.	Declarations of interest: Linda works for the TMO	All
3.	Election of officers: (Alethea chairing)	All

	Chair – Philippe	
4.	Nom Zoe and Ursa	
	Vice Chair – defer for next meeting	
	Secretary – Zoe	
	Nom Philip and Ursa	
	Treasurer – Ursa	
	Nom Philippe and Zoe	
	STOMLC – Zoe	
	Nom Philippe and Barbara	
	Area forum – Philippe and Barbara	
	Nom Kathy and Mark	
	Minutes of Last Meeting: Agreed	
	Board Meeting Minutes sign off: Completed	
5.	Matters Arising: See agreed action table	All
6.	Governance	
	Sub-Committees	
	Finance – to note	
	HR – to note	
7.	Business continuity	By March 2019
	Linda to update	
	Agreed to hold test	
	Lone working policy approved	
8	Continuation ballot	
	14 th and 28 th January 2019	
	Each tenant and leaseholder gets a vote, joint get a vote each	
	Will put articles in newsletter	
	Will write in first week in December	
	Posters	
9.	TMO Managers Report	
	No guestions	
	Concerns about pact of universal credit on rent	
9.	Finance report	
	Have a surplus of £14k though owe around £4K for repairs	
	Board agreed the budget	
	Bank account	
	Ursa has applied for a business savings account, a three month account	
	initially and would like an instant access account. £35k in total, £20k in	
	notice account, £15k in instant access. Ursa will review at finance sub	
	committee	
10	Cleaning contract review	
10	Happy with the service, would like to extend	
	Concerned about the smell of cleaning fluid, consider air fresheners	
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	Mark will suggest urine smell neutraliser	
11	Maintenance	
	JMB increasing their maintenance fee from 20% to 40%. Starting in Januar	y I

Next planned meeting: 21 November 2018 @ 7pm Venue: Meeting Room

Philippe Chery

Chair

Date: